

Terms & Conditions

- 1) CraigMac Visuals, hereby referred to as CMTV, reserves the right to use any image or recording for any marketing purposes.
- 2) If subject of work is outside San Antonio City proper, CMTV reserves the right to add a reasonable transportation fee.
- 3) CMTV guaranties the client a professionally produced product. If the product created is not acceptable based on reasonable standards, CMTV will refund client's fees. Client will not be eligible to receive any part of photographs or recordings if fees have been refunded.
- 4) If the product is unacceptable to customer from an editing standpoint, CMTV will re-edit footage a second time based on written notes provided by the client. IF this second edit is unacceptable, CMTV will charge an hourly fee to continue refinement of recording.
- 5) If a legal dispute arises with regards to the business conduct or representative's actions while contracted by CMTV, client agrees to a privately mediated settlement.
- 6) Customer will provide a "show ready" property at the time arranged for the recording. CMTV will not be responsible for "preparing" the subject property for the recording. If the recording of the property is unacceptable based on the condition of the property or it's contents, CMTV will charge a reasonable fee to re-record the property, including travel expenses.
- 7) CMTV is not responsible for weather related detrimental effects of recording.
- 8) CMTV agrees to maintain a reasonable amount of liability insurance to protect the contents of subject property from damage caused by any representative.
- 9) CMTV agrees to maintain a clean and functioning website for hosting client's videos. CMTV will not be held liable for any losses or inconveniences caused by malfunctioning web-based technologies.
- 10) Client is granted a limited, nonexclusive right to create a "hyperlink" to CMTV's website as long as there is no implicit or explicit derogatory, or otherwise defamatory insinuations.
- 11) CMTV nor its independently contracts is responsible for damages, delays or failures in performance resulting from acts or occurrences beyond reasonable control such as acts of God, weather, or other uncontrollable conditions that prohibit services from being rendered as promised. (Hurricanes, Tornadoes, Earthquakes, Acts of Terrorism, etc.)
- 12) No other terms or conditions apply unless specified in writing.
- 13) As a condition of CMTV's website Services, you agree not to use such services for any purpose that is unlawful or

prohibited by these terms and conditions, and agree to comply with any applicable local, state, federal and international laws, government rules or requirements.

14) CMTV may immediately terminate any account which it believes, in its sole discretion, is connected with any spam or other unsolicited bulk marketing.

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